



Program Support Center



ABOUT PSC

The Program Support Center (PSC) is the largest multi-function shared service provider to the federal government. Hosted by the U.S. Department of Health and Human Services (HHS), PSC provides our customers support services focused on their needs — so they can focus on their core missions.

Established 20 years ago to reduce HHS's annual spending and to increase the quality of its administrative services, PSC today offers over 40 services to HHS and other federal agencies. PSC operates on a competitive fee-for-service basis in four key markets: administrative operations, real estate and logistics, financial management and procurement, and occupational health.

In 2001, PSC acquired Federal Occupational Health (FOH). Created by Congress in 1946, FOH has over 70 years of experience serving federal employees and their families worldwide to improve their health, safety, and productivity.



For more information contact
(301) 492-4600
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MEDICAL SURVEILLANCE

Proactively Mitigate Hazardous Workplace Exposure

Avoidance of toxic exposures and early identification of health risks related to workplace conditions is tantamount to the well-being of federal employees. Preventing exposure to potentially hazardous work environments and ensuring compliance with federal and industry standards enables agencies continue to successfully meet their missions.

The **Program Support Center (PSC)**, through its **Federal Occupational Health (FOH)**

services, offers Medical Surveillance which proactively mitigates workplace risk by monitoring the health of employees who work in settings where they may be exposed to occupational health hazards, facilitating agencies' compliance with regulations, and providing methods to increase well-being in the workplace.

Assure Employee Health and Safety

PSC Medical Surveillance is a comprehensive prevention program which provides a systematic need assessment, creates a program tailored to meet customer's unique needs, and complies with all applicable regulations. PSC Medical Surveillance also offers a complete range of integrated services including:

- Exposure assessment
- Selection of personnel for surveillance
- Selection of screening tests and examination components
- Physical examinations
- Interpretation and notification of test results
- Recordkeeping
- Written exposure control plan
- Occupational health consultation

The in-depth analysis of surveillance data over time is to reduce and, ultimately, prevent occupational illness and injury.

Customized Program that Complies with Regulations, Boost Staff Performance, Drive Efficiencies

PSC Medical Surveillance offers a streamlined approach to ensure compliance, drive efficiencies, control budgets, boost on-the-job performance, and decrease liability from injuries and accidents.

Did You Know PSC...

- Supports 100 federal agencies
- Provides 29,200 medical surveillance exams annually
- Conducts 18,600 pulmonary function tests each year
- Conducts 30,600 hearing conservation exams



FEDERAL SHARED SERVICES

Accounting Services

- Accounting
- Debt Collection
- Financial Reporting

Acquisition Management Services

- Acquisitions

Behavioral Health Services

- Employee Assistance Program
- Organizational Development and Leadership
- Psychological Testing and Evaluation Program
- Work / Life Programs

Building Operations Services

- Facilities Operations and Maintenance
- Room Management
- Shredding

Clinical Health Services

- FedStrive*
- Health Clinics
- Medical Employability
- Medical Surveillance
- Workers Compensation Management

Environmental Health and Safety Services

- Automated External Defibrillator
- Environmental Health and Safety

FedResponse Services

- Customer Contact Center

Grants Finance and Administration Services

- Grants Management
- Indirect Cost Negotiations

Mail and Publishing Services

- Departmental Forms Management
- Digital Document Management
- Graphic Arts
- Mail Operations
- Mail Screening
- Printing Program Management
- Section 508 Compliance

Real Property Management Services

- Real Estate Strategy
- Real Property Disposal
- Space Design and Construction

Supply Chain Management Services

- Labor and Moving
- Medical Supply Fulfillment
- Personal Property Disposal
- Personal Property Management
- Publications Fulfillment
- Storage

Transportation Services

- Fleet Operations
- Transit Subsidy Program Management
- Travel Program Management

Wellness and Health Promotion Services

- Wellness and Fitness

PSC's committed team of specialists, including medical review officers, deals strictly with federal employees. They understand federal requirements for consistent interpretation and implementation according to the federal government's strict guidelines. The specialists work collaboratively with customers to establish easy-to-administer processes without compromising operations.

Additionally, PSC's highly experienced specialists help customers comply with all applicable standards, both federal such as Occupational Safety and Health Administration (OSHA) and Environmental Protection Agency (EPA), union, industry, and agency-specific regulations and standards.

Optimize the Health Status of Employees

With PSC's Medical Surveillance, customers gain trusted, professional oversight that is instrumental in taking the initiative to automate procedures, improve workplace environments, reduce litigations, mitigate risk, and more importantly, protect employees and yourself from hazardous situations.

Improving the Health, Safety, and Productivity of Federal Employees

Federal Occupational Health (FOH), a part of the Program Support Center (PSC), is the largest provider of occupational health services in the federal government, serving 1.8 million employees in more than 360 federal agencies worldwide. FOH works in partnership with agencies to design and deliver comprehensive occupational health solutions to improve their health, ensure their safety, and increase workplace productivity of federal employees.